

Benjamin Reed

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Education

The Ohio State University

- 2015 - Present
- Expected Graduation Date: December 2019
- Major: Computer Science and Engineering
- Extracurricular Activities: OSU Athletic Band (7 semesters)

Operating Systems

- Windows (95 - 10)
- Windows Server 2016
- Mac OS X 10.10 - 10.13
- iOS (all versions)
- Android (all versions)
- Ubuntu Linux (various versions and editions)

Languages

- Java
- C
- HTML/CSS
- X86 Assembly

Projects

- Set up a refurbished computer to run Windows Server 2016
 - Received WS2016 license through Microsoft DreamSpark
 - Set up as a Domain Controller with Group Policy edits
 - Configured Hyper-V for two Ubuntu virtual machines
- Set up a website and cloud server using open source software and tools such as Apache and ownCloud
- Configured network to be reachable through a domain name over a dynamic IP address

Work Experience

The Ohio State University, Physics Department — Student IT

January 2018 - Present

- Assist staff with general helpdesk inquiries
- Converted a Windows XP instrument desktop into a virtual machine
- Helped perform a security audit across the department, ensuring data security and redundancy
- Managed inventory changes and updates

Madison Schools Technology Department — Summer Help

June 2016 - August 2018

- Created script files that saved over 30 manhours on the deployment of 400 desktop computers
- Removed and recycled obsolete technology assets
- Repaired and reimaged damaged Chromebooks
- Built images using Sysprep to be used in future reimaging

Riverside Schools Technology Department — Summer Help

June - August 2015

- Built and refined inventory spreadsheets
- Resolved technology-based issues with staff
- Imaged desktops and laptops using a multicast solution
- Performed room checks to ensure all classroom technology is in working order for the following school year
- Worked with an online ticketing system to track and complete helpdesk issues